



Internet and Computer Use Policy

Naperville Public Library provides computer and internet access to all customers for the purpose of serving the needs of the community. Wi-Fi is provided for customers to access the Internet on their personal devices. The Internet provides a gateway to the world of information that can enhance the Library's collections. The Library does not control Internet sites and cannot be responsible for their content.

Public Access Computers

Computers with access to the Internet, databases, and Library catalogs are available to all customers regardless of cardholder status. Specialty software, scanners, and other technology items are available in adult computer labs. Laptops and Chromebooks are also available for cardholders to use in the Library.

Children Accessing the Internet

Computers in the children's computer labs have filtered access to the Internet. iPads with unfiltered Internet access are available for cardholders to use in the Library. Internet filters may not block all objectionable materials, and parents or caregivers are encouraged to monitor their child's internet usage if they have concerns. Children under the age of 8 must have a parent or caregiver present at all times while using the Internet (see the Unattended Children Policy).

Wi-Fi

Naperville Public Library offers free high-speed wireless internet. This internet connection is unsecured, so it is strongly recommended that customers do not use the wi-fi network to transmit personal, financial, or legal data. The Library is not responsible for malicious theft or interception of data transmitted over the wireless network.

Assistance with Public Computers

Library staff provide assistance to customers in the use of computers as time and staff knowledge permit. Customers needing in-depth instruction or help are encouraged to set up an appointment with a staff member.

Security and Personal Files

Personal files, software, and removable devices are the sole responsibility of the customer. The Library assumes no responsibility for damage, theft, or loss of any kind to a user's personal equipment, software, or data files. The Library does not provide physical or virtual storage for customers. All computers are rebooted nightly and upon request to remove personal settings and files. Licensed web applications and software not requiring a reboot are permitted. Customers are responsible for installation and configuration of this software.

Rules and Regulations

The Library provides access to computers, printers, mobile devices, and other technology that may be used only for designated and legal purposes. Illegal or prohibited acts may include but are not limited to:

- Unauthorized use of copyrighted material
- Falsification of documents
- Violating software licenses
- Producing content or objects in violation of intellectual property rights.
- Engaging in libel, slander, misrepresentation, bullying, solicitation, or harassment
- Viewing or producing sexually explicit material
- Producing objects that can be construed as weapons
- Damaging Library equipment, software, or software configurations
- Impacting Library network performance
- Compromising system security

Illegal/prohibited use of public access computers or failure to follow the terms of this policy may result in being required to leave the premises, having Library privileges limited or suspended, and/or appropriate legal or disciplinary action. Illegal acts may be subject to prosecution by local, state, or federal authorities. As in any area of the Library, customers are expected to follow the provisions of General Rules of Conduct while using the internet and public computers.

Revision History

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